



IT Assessment

SCC Sequoia provides objective assessments of selected elements of an IT organization. Scope can be as narrow as a single project to as wide as your entire IT organization, the latter including projects, processes, skills, staffing levels, governance, customer satisfaction, asset utilization, plans & planning, etc. Our assessments look for alignment with your business strategy to help improve operational efficiency, increase productivity, foster innovation, drive revenue, and – overall – enable growth.

Do You Have These Concerns?

- An important IT project is clearly in trouble?
 - User departments are unsatisfied with IT's services (quality, timeliness, etc.)?
 - IT staffing is up, but service quality is not?
 - Is IT working on the right things?
 - Are IT's projects well aligned and coordinated with the rest of the company?
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Our Solution

SCC Sequoia discovers underlying root causes of problems and will propose solutions that are (a) broad in impact, (b) highly effective, and (c) well received. We review relevant documents and interview key members of the executive management team, key IT users/business partners, and generally a large percentage of the IT unit. We utilize our experience, expertise, and up-to-date benchmark data to reach our conclusions and develop corrective action recommendations. Our services include assessments and reviews of:

- Important but troubled projects
 - An enterprise's entire IT function
 - Strategic and tactical IT plans
 - IT's processes, particularly with regard to Governance
 - Organization structures, skills (match with needs), staffing levels
 - Technology infrastructure (reliability, security, DRP & BCP plans, etc.)
 - IT's contracts, providers, and 3rd party vendors
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What You Get: Benefits and Results

- An experienced-based objective assessment of your IT function (people, process, technology)
- Focused and effective projects
- Better Business+IT partnership; better satisfied IT customers
- Understanding of IT's staffing and skill needs
- Actionable recommendations (with clear, simple KPIs) to address shortcomings