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## **Business Continuity**

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SCC Sequoia provides a Business Continuity Plan (BCP) for your company or your IT organization. The scope can be within IT or across all departments and facilities in the company. A business impact analysis is conducted to identify and establish your BCP priorities. “Playbooks” are created with recovery actions. Gaps between business needs for recovery and current capabilities are identified. This is followed by training, testing of the plan, and establishing an on-going update program.

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### **Do You Have These Concerns?**

- Could your workforce be at risk if a disaster occurs?
- Do you know if reasonable risk mitigation actions are being taken?
- In a crisis situation, are IT and Corporate management organized to control the situation and recover the business?
- Opinions abound, but IT has no analytical basis for resumption priorities?
- Are you “fudging” on promises to customers regarding your business continuity capabilities?
- Can IT recover in time to protect the company’s business?

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### **Our Solution**

SCC Sequoia consultants apply their deep background and understanding of business and IT to establish consensus regarding the business processes that are most critical to company survival. Risks are analyzed and prioritized according to probability and severity. By interviews and documentation review, we go on to establish the dependencies at each step of the high priority business process including dependencies upon

- (a) IT;
- (b) facilities;
- (c) people;
- (d) outside suppliers.

We get agreement on recovery times required for each dependent resource in the event of a disaster.

Current status of recovery is ascertained for all of the essential resources, whether it is IT, facilities, people, or outside suppliers. Given this data, we work with you to analyze whether and how the company could resume business within the stated time objectives.

This analysis inevitably leads to gaps between required and actual recovery capability. These are presented for management review and action. “Playbooks” are prepared with step by step actions to be taken in a crisis. The BCP teams are trained and the BCP playbooks are tested for effectiveness.

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### **What You Get: Benefits and Results**

- Clear priorities for crisis recovery
- Consensus on required recovery times
- A set of actions to mitigate risks and consequences
- A clear picture of your current recoverability status
- A plan to recover IT and other company resources that meets your recovery time objectives
- A sound basis for partnering with supply chain partners on business continuity
- Piece of mind that, under pressure, your team has a thought out recovery process to follow